



Media FAQs: Turtle Twilight Pediatric Clinic

Q: What is the Turtle Twilight Pediatric Clinic?

The Turtle Twilight Pediatric Clinic is a new after-hours care option from SC Pediatric Alliance, created to give families access to trusted pediatric care when their child needs it most without the stress, cost, and long waits often associated with the emergency room. It's built specifically for children and staffed by pediatric providers who do this work every single day.

Q: Why was this clinic created?

Because parents needed a better option.

Across the country, studies show that **nearly 30% of pediatric ER visits are for non-emergency conditions**, such as ear infections, fevers, and minor injuries that could be treated in a more appropriate setting. At the same time, the busiest hours for ER visits tend to be evenings and weekends—exactly when most pediatric offices are closed.

The Turtle Twilight Pediatric Clinic was created to meet families in that gap: real pediatric care, during real-life hours.

Q: How is this different from an urgent care or the emergency room?

It comes down to who is treating your child and how that care is delivered.

Emergency rooms are designed for critical, life-threatening situations. They're essential—but they're also often overcrowded, with long wait times and significantly higher costs. In fact, the average pediatric ER visit can cost several times more than care in an outpatient setting. Urgent cares serve their purpose in medical modalities, but most **are not pediatric-focused. Children require different dosing, approaches, and a different level of communication.**

Your child will be seen by one of our **50 board certified pediatricians**. Collectively, our physicians have been caring for families across three generations—since 1975, pediatric-trained providers in an environment designed just for them. **That means more precise care and a better experience from start to finish.**



Q: What kinds of conditions can be treated at Turtle Twilight?

We focus on the issues that bring parents the most concern after hours but don't require the ER. Things like:

- Fevers, colds, flu, and respiratory symptoms
- Ear infections and sore throats
- Minor injuries like sprains or small cuts
- Rashes, allergic reactions, and skin concerns
- Nausea, vomiting, and stomach bugs

These are some of the most common reasons children end up in the ER—and many of them can be treated more quickly and comfortably in a pediatric setting like ours.

Q: When should a parent choose Turtle Twilight instead of the ER?

Unless it is something serious like a major injury, or anything life-threatening, the Turtle Twilight Pediatric Clinic is the right place to start. The reality is, many families go to the ER because they don't feel like they have another option after hours. **We're changing that.**

Q: What makes the experience better for families?

Parents tell us the same things over and over: they want care that's faster, calmer, and built for kids. That's what we've created.

- Shorter wait times compared to the ER
- A child-friendly, less intimidating environment
- Pediatric-specific care and expertise
- A team that knows how to talk to both kids and parents

And just as important: a parent's peace of mind. You're not guessing if you're in the right place. You are.

Q: How does this benefit the community?

When families have access to the right level of care, everyone benefits.

Emergency departments stay more available for true emergencies; thus, **providing greater access to care for all.** Families spend less time waiting and less money on care that doesn't require that level of intensity. And children are treated in an environment designed specifically for them.

It's a smarter, more efficient way to deliver care across the board.



Q: What would you say to a parent who's unsure where to go?

If it's not an emergency, don't default to the emergency room. The Turtle Twilight Clinic was built for those "it can't wait, but it's not 911" moments. **You'll get answers faster, your child will be more comfortable, and you'll avoid the stress that often comes with an ER visit.**

Q: What's the bottom line for parents?

After-hours care doesn't have to mean long waits, high bills, and uncertainty. The Turtle Twilight Pediatric Clinic gives families a better choice: **expert pediatric care on your schedule, in a setting that actually feels made for your child.**

Notes & Summary:

- **Shorter Wait Times, Quicker Care that is Pediatric-Specific.**
- **Comfortable Environment for Children & Families.**
- **Less Expensive.**
- **No appointment needed.**
- **We see all pediatric patients.**

Where can parents go to find out more?

- **website, patient portal, call 803-252-1801**

Other services: Asthma Educator, International Board Certified Lactation Consultants, Licensed Professional Counselor

SCPA nominated for Best Pediatric Care in SC.

Sully & Shelby: Grounded in South Carolina's coastal identity, the sea turtle represents protection, longevity, and safe passage. It mirrors continuity of care — guiding children from infancy forward with steady, watchful strength.